Please follow the guidance below to assist users logging into the Hospital Hub for the first time.

1. Go to https://hub.emsbridge.com/md/
2. Enter Username & Password
   a. Username will be the same as it was in the Hospital Dashboard
      i. Typically this is the first letter of first name and full last name.
         Jason Cantera = jcantera
   b. Password is either the same password in the Dashboard or Welcome1!
3. Accept Privacy Statement

If you are unable to login with you username and password, use ImageTrend's "Forgot Password" option listed on the login page. An e-mail will be sent to your account for directions on how to continue.

If the, "Forgot Password" option does not work, have the individual user submit a ticket/e-mail to emeds-support@miemss.org for MIEMSS assistance. We will work with the individual directly to get their access. We ask that each user submit a ticket so that we can capture and confirm the e-mail address that should be in their profile. By having this e-mail address, the Forgot Password option will work next time.

Hospital Hub Reference Site *(and Training Video)***:**
1. Go to https://www.miemss.org
2. Click on "Hospitals" at the top of the page
3. On the left side of the page, under Related Links, click Hospital Hub.